

Information

VINE is a service that lets victims of crime and other concerned citizens access timely and reliable information regarding offenders. VINE is offered free of charge to registrants, is completely confidential, and features multiple language support.

Registration

If the offender is in custody or under the supervision of the Florida Department of Corrections, you can register to be notified about the following events:

- Offender Custody Status
- Offender Supervision Status

To access offender custody information and register to be notified:

- Call **1-877-VINE-4-FL**
- Visit www.vinelink.com
- Download the **VINELink mobile app**
- TTY users, call **1-866-847-1298**

Notification

The VINE service allows you to select your preferred notification method:

- Phone
- Text
- Mobile App
- Email
- TTY

Phone Notifications

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN). When VINE calls, listen to the message. The PIN will be used to confirm that the call was received. Make sure your PIN is easy to remember.



Notification Events

Once you are registered, VINE will notify you of offender status changes, such as:

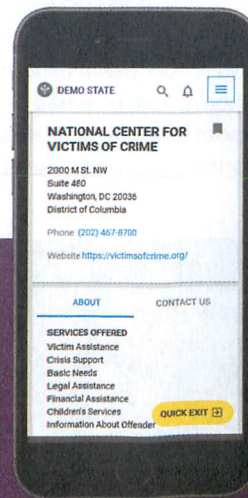
- Release
- Transfer
- Escape
- Death
- Supervision Absconding
- Supervision Termination

Notes

Florida VINE

1-877-VINE-4-FL
1-877-846-3435

VINELink.com



Florida Department of Corrections - Victim Services
<https://fdc.myflorida.com/vict/>
1-877-884-2846

**Office of the Attorney General
Division of Victim Services**
www.myfloridalegal.com
1-800-226-6667 or 850-414-3300

**Florida Commission on Offender Review
Victim Services**
www.fcor.state.fl.us
1-855-850-8196

Florida Coalition Against Domestic Violence
www.fcadv.org
1-800-500-1119

Florida Council Against Sexual Violence
www.fcasv.org
1-888-956-7273

**Florida Department of Law Enforcement
Sex Offenders/Sexual Predator Hotline**
offender.fdle.state.fl.us/
1-888-357-7332

Florida Department of Children and Families
www.myflfamilies.com
1-800-962-2873

Victims of Immigration Crime Engagement (VOICE)
www.ice.gov/voice
1-855-488-6423

National Center for Victims of Crime
www.victimsofcrime.org
1-202-467-8700

National Crime Victim Law Institute
www.law.lclark.edu/centers/national_crime_victim_law_institute/
1-503-768-6819

Mothers Against Drunk Driving
www.madd.org
1-877-623-3435

Parents of Murdered Children
www.pomc.org
1-888-818-7662

VINE is a free service that allows you to anonymously check an offender's custody status by phone, website, or mobile app. You can also register to receive automated notifications about changes in custody status by phone, email, text, or mobile app. TTY service for people with hearing loss is also available.

Write down the following information, remove this panel, and keep it in a safe place:

Offender Name

Offender Number

Your four-digit PIN

VINE Service Provider Directory

Connect with local, regional, and national victim service providers through the VINE Service Provider Directory. The directory is a comprehensive listing of support services, such as victim assistance, crisis support, basic needs, healthcare, counseling, legal assistance, financial assistance, and children's services. Access the directory by visiting VINELink.com or using the VINELink mobile app. Click on "SEARCH" and select "Service Provider" to begin.

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Download the VINELink mobile app. Search for "VINELink" on your mobile device app store or scan this QR code.



VINE Facts

- If you feel you are in danger, call 911 immediately.
- VINE is confidential. The offender will not know you are registered with this service.
- VINE provides information on offenders in custody in Florida.
- VINE calls automatically when an offender's custody status changes. You may get a call from VINE in the middle of the night.
- Write down your PIN and keep it in a safe place. For safety reasons, do not share this information with others.
- If you do not answer a notification call, VINE will leave a message and will continue calling back, up to 24-48 hours, or until you enter your PIN.
- Do not register a phone number that rings to a switchboard.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN, or cancel the notification.
- Operators are available 24/7 to assist you.

IMPORTANT!

IF YOUR PHONE NUMBER OR EMAIL CHANGES, IT IS YOUR RESPONSIBILITY to call VINE at 1-877-846-3435, or go to www.vinelink.com and follow the instructions on how to change your phone, text, or email registration. Unless you update your information, VINE will be unable to contact you when necessary.

Do not rely solely on VINE for your safety. If you feel you are in danger, call 911.

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Florida VINE

**Offender Custody Status Information
Victim Notification Services
Victim Resource Directory**

Serving victims of Florida's jail inmates, FDC inmates, and FDC supervised offenders

A service provided by
The State of Florida and
The Florida Department of Corrections

**1-877-VINE-4-FL
1-877-846-3435**

WWW.VINELINK.COM